



TM

## CITY OF LODI COUNCIL COMMUNICATION

**AGENDA TITLE:** Adopt Resolution Approving the Renewal of the Renegotiated Fire Emergency Services Dispatch Agreement with the Stockton Fire Department

**MEETING DATE:** April 21, 2004

**PREPARED BY:** Michael E. Pretz, Fire Chief

---

**RECOMMENDED ACTION:** That Council adopts a resolution approving the renewal of the renegotiated Fire Emergency Services Dispatch Agreement with the Stockton Fire Department.

**BACKGROUND INFORMATION:** In May 2003, the City of Stockton gave notice that they would be terminating the current Emergency Services Dispatch Agreement that has been in use since April 2000. This termination was due in part to unavoidable fiscal restraints and the Stockton City Council's desire to recover reasonable expenses for providing dispatch services. The new agreement is an increase in overall cost to the City of Lodi. The base rate for dispatching calls will increase from \$10.37 per call to \$26.06 per call. However, the increase will be phased in over three years. Year 1 (2004-05) cost is 75% of the base rate, Year 2 (2005-06) is 90% of the base rate and Year 3 (2006-07) is 100% of the base rate.

The methodology for calculating the base rate will be "service cost" divided by "call volume". In 2003, the Lodi Fire Department answered 4,316 calls for assistance. The base rate will be adjusted annually and fire departments will have the ability to review and question costs. The City of Lodi appropriated \$67,500 for dispatching services, including radio maintenance fees in 2003-04. The Year 1 (2004-05) increase will be approximately \$41,000 and was not included in the 2004-05 budget estimates; however, staff will insert this as an adjustment to the budget in 2004-05.

Before recommending adoption of this resolution, staff researched the cost of moving back to Lodi Police Department dispatch center, as well as other dispatching agencies. Initial cost estimates to provide the same type of dispatch services are near \$500,000 per year. These costs include additional dispatchers, training, equipment, as well as other associated costs.

**FUNDING:** General Fund

  
Michael E. Pretz, Fire Chief

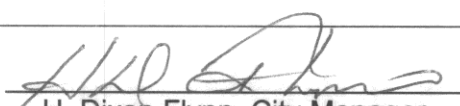
MEP/lh

Attachment

cc: D. Stephen Schwabauer, Interim City Attorney

---

**APPROVED:**

  
H. Dixon Flynn, City Manager

## EMERGENCY DISPATCH SERVICES AGREEMENT

THIS AGREEMENT is made and entered into on \_\_\_\_\_, by and between the CITY OF STOCKTON, a municipal corporation, hereinafter designated "CITY," and the CITY OF LODI, hereinafter designated "LODI."

### WITNESSETH:

WHEREAS, CITY desires to enter into an agreement with LODI to provide emergency dispatch services to LODI through the Stockton Fire Department (SFD) Regional Fire and Emergency Medical Dispatch Center located at 110 West Sonora Street, Stockton, California.

NOW THEREFORE, in consideration of the promises and of the mutual covenants herein contained, the parties hereto expressly agree as follows:

#### 1. DEFINITIONS:

a. **FIRE DEPARTMENT** is defined by this AGREEMENT as a private, non-profit, or public organization that provides fire protection and emergency services within a specific geographical area.

b. **BASE RATE** is defined by this AGREEMENT as the dollar value determined by dividing the projected expenses to operate the SFD Regional Fire and Emergency Medical Dispatch Center during the current fiscal year, as determined by the CITY, by the total number of dispatches for the previous calendar year.

c. **BASE RATE ADJUSTMENT** is defined by this AGREEMENT as an annual adjustment in the Base Rate determined by CITY for each subsequent fiscal year to ensure that LODI is accurately charged by CITY for all costs and services provided to LODI.

d. **DISPATCH** is defined by this AGREEMENT as a call for service which generates an incident number and the assignment of emergency response vehicle(s) and crew(s) to the incident. For a multi-jurisdictional or multi-agency response to an incident, each jurisdictional entity or agency assigned to an incident incurs one dispatch.

e. **EMERGENCY DISPATCH SERVICES** are defined by this AGREEMENT as the following duties:

- 1) Receive emergency calls for service from the public on 9-1-1, emergency and non-emergency telephone lines.
- 2) Utilize a method approved by CITY and any regulating authorities for call interrogation and prioritization.
- 3) Provide pre-arrival instructions, as appropriate.
- 4) Dispatch such calls for the appropriate jurisdiction or agency by voice and/or data methods utilizing standard operating policies and procedures.
- 5) Track the availability of emergency resources.
- 6) Electronically record telephone calls and radio transmissions involving incidents occurring in LODI jurisdiction.
- 7) Provide generic Computer-Aided Dispatch reports and statistics, as requested. Provide read-only dispatch data access to facilitate the function of LODI incident report management computer programs. LODI is responsible for any data-linking computer hardware and/or programming costs.
- 8) Strive to meet or exceed any local, state, or national standards concerning call processing times or quality improvement.

f. **RESPONSE LEVEL ASSIGNMENTS** are defined by this AGREEMENT as the number and type of emergency response vehicle(s) and crew(s) assigned to a specific incident.

## 2. SERVICE AND RESPONSIBILITIES:

a. CITY will provide emergency dispatch services to LODI. Such services shall be afforded at a level equivalent to that provided for similar incidents within the incorporated area of CITY and consistent with any required regulating authority. This service is for emergency incidents only and does not include dispatch services for non-emergency or interfacility patient transfers calls. CITY shall be responsible for the operation and supervision of, and will provide plant facilities for, personnel and common equipment necessary for the SFD Regional Fire and Medical Dispatch Center on a 24-hour-per-day basis. Excluded from common communications equipment are certain items which benefit only one participant, agency, or group of agencies, including listed business and emergency telephone lines, radios and other related communications equipment.

b. It shall be the responsibility of CITY to receive calls for assistance and to transmit them to LODI utilizing standard operating procedures.

c. Upon notification, the provision of all necessary dispatch information and acknowledgment by CITY, LODI shall assume sole responsibility for the disposition of its resources and shall be responsible for any necessary reports.

d. LODI shall be responsible for the disposition of its own business calls unless other contractual arrangements are made. CITY will, however, make a reasonable attempt to relay to LODI any business calls received by the SFD Regional Fire and Emergency Medical Dispatch Center.

e. LODI shall provide CITY and maintain response level assignments necessary for emergency dispatch service. The provision and accuracy of this information and all subsequent information shall be the sole responsibility of LODI.

### 3. PAYMENT FOR SERVICES:

a. Commencing the first day of the month in which this AGREEMENT is executed, and continuing each month thereafter, CITY will: (1) count the total number of dispatches for LODI during the prior month; (2) multiply that number by the appropriate Base Rate, to arrive at the monthly dispatch fee to be paid by LODI to CITY. CITY will issue an invoice for the monthly dispatch fee amount, as determined hereinabove. Payment shall be made by LODI to CITY by the due date stated on the invoice and to the address specified on the invoice. The invoice date will correspond to the date the invoice is mailed from the Administrative Services Department of CITY and the due date will be forty-five (45) days after the invoice date.

b. LODI will be considered delinquent if payment of any invoice has not been received by CITY on or before the due date stated on the invoice. A late payment penalty of five percent (5%) of the unpaid, delinquent amount will be added to the LODI's account plus one percent (1%) per month for each month the payment is delinquent. LODI agrees to compensate CITY for all fees and costs incurred during any delinquency period in addition to all invoiced dispatch charges.

c. A BASE RATE ADJUSTMENT will be determined by CITY for each subsequent fiscal year, after this AGREEMENT has been executed by the respective parties, in order for CITY to recover the full cost of dispatch services incurred by LODI. The intent of this annual rate adjustment is to establish a new Base Rate for each subsequent fiscal year based on the SFD Regional Fire and EMS Dispatch Center's adopted budget for that fiscal year divided by the total number of dispatches during the prior calendar year. The new Base Rate for each fiscal year shall be effective July 1. If CITY's calculation of the Base Rate adjustment is not available in time for the July billing, the prior fiscal year Base Rate shall be used in monthly billing until such time as the new Base Rate is available.

d. The Base Rate commencing the first day of the month in which this AGREEMENT is executed, and for the remainder of Fiscal Year 2003-2004 shall be 75% of the Base Rate, as defined in Section 1(b) above; the rate to be charged for Fiscal Year 2004-05 shall be 75% of the Adjusted Base Rate calculated for Fiscal Year 2004-05 (effective July 1, 2004) as described in Section 3(c) above; and the rate to be charged for Fiscal Year 2005-06 (effective July 1, 2005), shall be 90% of the Adjusted Base Rate calculated for Fiscal Year 2005-2006. The rate to be charged for Fiscal Year 2006-07 (effective July 1, 2006), and annually thereafter shall be 100% of the Adjusted Base Rate.

e. ADDITIONAL CHARGES will be applied to LODI if the provision of dispatch services by CITY require the use of services and equipment that are not included in the Base Rate. Additional charges will apply to LODI on a proportional basis with any other participant, agency, or group of agencies who require the use of these services and equipment. These services and equipment include, but are not limited to the provision of dispatch services for non-emergency/inter-facility transportation, the use of automatic vehicle location equipment or other services not specifically defined by this AGREEMENT. The budgeted amount for these services and equipment divided by total number of incidents incurred by the common participant, agency, or group of agencies will determine the additional charge applied to each user entity. Notwithstanding the language herein regarding additional charges that will be applied to LODI, the CITY shall meet and confer with LODI prior to applying any additional charges to the LODI.

#### 4. DISPUTES OF PAYMENT FOR SERVICE:

a. In the event that LODI disputes the total number of dispatches to be multiplied by the Base Rate to determine payment for service by CITY, LODI must provide a written notice to the Manager of the SFD Regional Fire and Emergency Medical Dispatch Center delineating the specific evidence as to why a dispatch or dispatches should be excluded from the total number of dispatches charged to LODI in a given month. Concurrently, a copy of this notice must also be sent to the CITY's Administrative Services Department at the address on the invoice. CITY may modify the total number of dispatches charged to LODI based on the reasonable evidence provided to the Manager of the SFD Regional Fire and Emergency Medical Dispatch Center by LODI representatives.

b. Any written notice disputing the total number of dispatches to be charged to LODI by CITY must be presented to the Manager of the SFD Regional Fire and Emergency Medical Dispatch Center no later than the due date of the invoice for the disputed charges. If no written notice is received by the Manager of the Regional Fire and Emergency Medical Dispatch Center by the due date on the invoice, CITY will conclude that LODI concurs with the total number of dispatches to be charged to LODI in a given month.

c. Payment of all undisputed charges must be made by the due date stated on the invoice or payment will be considered delinquent. Further, once a payment is considered delinquent, late payment penalties and termination provisions as set forth in Sections 3(b) above and 5(c) below will apply.

d. The Manager of the SFD Regional Fire and Emergency Medical Dispatch Center will cause a review to be performed of the specific evidence provided by LODI on the disputed dispatches charged. The disputed dispatch charges may be upheld, reduced, or modified based on the findings of the review.

e. The decision of the Stockton Fire Chief regarding any disputed dispatch charges shall be final and binding.

#### 5. TERM OF AGREEMENT AND TERMINATION PROCEDURES:

a. This AGREEMENT shall remain in effect until terminated. This AGREEMENT will automatically renew every calendar year unless either party requests this AGREEMENT be terminated. This AGREEMENT may be terminated by either party without cause upon the giving of one (1) year notice.

b. This AGREEMENT may be terminated without complying with the one (1) year notice requirement for the sole cause of nonperformance by the other party.

c. CITY may terminate this AGREEMENT after providing written notice to LODI that payment of any invoice for emergency dispatch services has become delinquent, as defined in Section 3(b), and remains delinquent for a period of thirty (30) calendar days after the due date stated on the invoice.

#### 6. CITY SERVICE TO OTHER AGENCIES:

It is understood that CITY is offering dispatch service, and that this AGREEMENT in no way is intended to prevent CITY from offering its service to other agencies or to limit the terms of CITY'S service to other agencies.

#### 7. INDEPENDENT CONTRACTOR:

CITY shall serve as an independent contractor in performing the services provided for under this AGREEMENT and shall be responsible for Workers' Compensation and other obligations consistent with that status. In no event shall CITY be responsible for any Workers' Compensation or other obligations of LODI.

#### 8. INDEMNIFICATION:

a. CITY shall not be liable to LODI or any person or persons acting for or under it for any deaths or injuries received or claimed, unless any such liability arises by virtue of negligence or intentional acts by CITY, its officers, agents, or employees.

LODI shall indemnify and hold CITY, its officers, agents and employees harmless from and defend against any and all claims arising from the sole negligence of LODI or LODI's officers, or employees, in the performance of this AGREEMENT.

b. CITY shall indemnify and hold LODI, its officers, agents and employees harmless from and defend against any and all claims arising from the sole negligence of CITY or CITY's officers, or employees, in the performance of this AGREEMENT.

9. INSURANCE:

LODI shall secure and maintain at its own expense during the life of this AGREEMENT Workers' Compensation and other insurance coverages in the forms and amounts set forth in the attached Exhibit A, which is incorporated herein by reference.

10. LICENSING:

LODI covenants that it has all licenses, permits, qualifications, and approvals of whatsoever nature as are legally required for LODI to practice its profession; and that LODI shall at its sole cost and expense, keep in effect at all times during the term of this AGREEMENT any and all such licenses, permits and approvals.

11. NOTICES:

Any notice, tender, delivery, requests for payment or notice to be given hereunder by either party to the other may be effected by personal delivery, in writing, or by mail, and shall be deemed communicated as of the date of actual receipt. Mailed notices shall be addressed as set forth below, but each party may change its address by delivery of written notice in accordance with this paragraph:

TO CITY: City of Stockton  
Fire Department  
425 N. El Dorado Street  
Stockton, CA 95202-1997

TO: Fire Chief Michael Pretz  
City of Lodi, 221 W. Pine Street  
P.O. Box 3006  
LODI, CA 95241-1910

12. ATTORNEY'S FEES:

In the event any dispute between the parties arises under or regarding this AGREEMENT, the prevailing party in any litigation of the dispute shall be entitled to recover reasonable attorney's fees and costs from the party who does not prevail as determined by a court of competent jurisdiction.

13. APPLICABLE LAW:

This AGREEMENT shall be governed by the laws of the State California.

14. SEVERABILITY:

The invalidity in whole or in part of any provision of this AGREEMENT shall not void or affect the validity of any other provision of this AGREEMENT.

15. CAPTIONS:

The captions of the sections and subsections of this AGREEMENT are for convenience only and shall not be deemed to be relevant in resolving any questions of interpretation or intent.

16. ENTIRE AGREEMENT:

This AGREEMENT represents the entire and integrated AGREEMENT between CITY and LODI and supersedes all prior negotiations, representations, or AGREEMENTS, either written or oral. This AGREEMENT may be amended only by written instrument signed by CITY and LODI.

17. AUTHORITY:

The undersigned hereby represent and warrant that they are authorized by the parties to execute this AGREEMENT.

18. EFFECTIVE DATE OF SERVICE:

The Dispatching Service that is the subject of this contract shall become effective on \_\_\_\_\_, 2004.



IN WITNESS WHEREOF, this AGREEMENT has been executed by the respective parties hereto through their respective authorized officers the day and year first above written.

ATTEST:

KATHERINE GONG MEISSNER  
CITY CLERK

By \_\_\_\_\_

APPROVED AS TO FORM:

OFFICE OF THE CITY ATTORNEY

By \_\_\_\_\_  
Michael T. Rishwain  
Assistant City Attorney

CITY OF STOCKTON, a municipal  
corporation ("CITY")

By \_\_\_\_\_  
Mark Lewis, City Manager

CITY OF LODI  
("LODI")

By \_\_\_\_\_  
H. Dixon Flynn, Lodi City Manager

APPROVED AS TO FORM  
LODI CITY ATTORNEY

By \_\_\_\_\_  
Steven Schwabauer

## EXHIBIT A

### **INSURANCE REQUIREMENTS**

LODI shall procure and maintain for the duration of the contract insurance against all claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by the LODI, its agents, representatives or employees.

#### Minimum Limits of Insurance

LODI shall maintain insurance limits not less than:

1. General liability: \$1,000,000 per occurrence for bodily injury, personal injury, and property damage.

If Commercial General Liability Insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to this project or the general aggregate limit shall be twice the required occurrence limit.

2. Automobile Liability: \$1,000,000 per accident for bodily injury and property damage.
3. Workers' Compensation: As required by State law.

#### Deductibles and Self-Insured Retention

Any deductibles or self-insured retention must be declared to and approved by CITY.

#### Other Insurance Provisions

The general liability and automobile liability policies are to contain, or be endorsed to contain, the following provisions:

1. CITY, its officers, officials, employees, and volunteers are to be covered as additional insured on general liability and automobile liability policies as respects: liability out of activities performed by or on behalf of LODI; premises owned, occupied or used by LODI; and automobiles owned, leased, hired or borrowed by LODI. The coverage shall contain no special limitations on the scope of protection afforded to CITY, its officers, officials, employees or volunteers.

2. For any claims related to this project, LODI's insurance coverage shall be primary insurance as respects CITY, its officers, officials, employees and volunteers. Any insurance or self-insurance maintained by CITY, its officers, officials, employees or volunteers shall be excess of LODI's insurance and shall not contribute with it.
3. Any failure to comply with the reporting or other provisions of the policies shall not affect coverage provided to CITY, its officers, officials, employees or volunteers.
4. LODI's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.
5. Each insurance policy required by this Contract shall be endorsed to state that coverage shall not be suspended, voided, canceled by either party, reduced in coverage or in limits except after thirty (30) days prior written notice by certified mail, return receipt requested, has been given to CITY.

#### Subcontractors

Before permitting any subcontractors to perform work under this Contract, LODI shall require subcontractors to furnish satisfactory proof that insurance has been issued and is maintained similar to that provided by LODI as may be applied to each subcontractor's work.

#### Acceptability of Insurers

Insurance is to be placed with insurers that are admitted insurance carriers in the State of California, or must otherwise be approved by CITY.

#### Verification of Coverage

LODI shall furnish CITY with original endorsements of effective coverage for policies on which CITY is included as an additional insured as required by this Exhibit, and shall furnish original certificates of insurance for all other required policies. The endorsements are to be signed by the person authorized by the insurer to bind coverage on its behalf. All endorsements and certificates are to be received and approved by CITY before work commences.

Upon request, LODI shall furnish CITY a certified copy of any or all policies of insurance covering the work required under this Contract.

RESOLUTION NO. 2004-75

A RESOLUTION OF THE LODI CITY COUNCIL APPROVING  
RENEWAL OF THE RENEGOTIATED FIRE EMERGENCY  
SERVICES DISPATCH AGREEMENT WITH THE STOCKTON  
FIRE DEPARTMENT AND FURTHER AUTHORIZING THE CITY  
MANAGER TO EXECUTE THE CONTRACT ON BEHALF OF THE  
CITY OF LODI

=====

NOW, THEREFORE, BE IT RESOLVED that the Lodi City Council does hereby approve the renewal of the renegotiated Fire Emergency Services Dispatch agreement with the Stockton Fire Department; and

BE IT FURTHER RESOLVED that the City Manager is hereby authorized and directed to execute the agreement on behalf of the City of Lodi.

Dated: April 21, 2004

=====

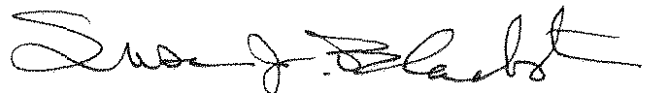
I hereby certify that Resolution No. 2004-75 was passed and adopted by the City Council of the City of Lodi in a regular meeting held April 21, 2004, by the following vote:

AYES: COUNCIL MEMBERS – Beckman, Hitchcock, Howard, Land, and Mayor Hansen

NOES: COUNCIL MEMBERS – None

ABSENT: COUNCIL MEMBERS – None

ABSTAIN: COUNCIL MEMBERS – None



SUSAN J. BLACKSTON  
City Clerk

filed 4-21-04

COMBINED LODI FIRE AND AMBULANCE DISPATCH  
COST RECOVERY

**LODI FIRE DEPARTMENT COSTS:**

| <u>Dispatched Calls</u> | <u>Amount</u> | <u>Fiscal Year</u> | <u>Estimated Total</u> |
|-------------------------|---------------|--------------------|------------------------|
| 4316 Calls              | 19.55         | (2004-2005)        | \$ 84,377.80           |
| 4316 Calls              | 23.45         | (2005-2006)        | \$101,210.20           |
| 4316 Calls              | 26.06         | (2006-2007)        | \$112,474.96           |

Radio (Fire-Orange)

|            |      |                   |              |
|------------|------|-------------------|--------------|
| 4316 Calls | 3.00 | \$ 3.00 or \$5.00 | \$ 12,948.00 |
| 4316 Calls | 5.00 | (Not Both )       | \$ 21,580.00 |

T-1 Cost Stockton Fire to Lodi Fire

|   |             |
|---|-------------|
| Monthly Cost of T-1 \$ 800.00 (Approximate) | \$ 9,600.00 |
|---|-------------|

**AMR AND PRIORITY ONE COSTS:**

| <u>Dispatched Calls</u> | <u>Amount</u> | <u>Fiscal Year</u> | <u>Estimated Total</u> |
|-------------------------|---------------|--------------------|------------------------|
| 3884 Calls              | 19.55         | (2004-2005)        | \$ 75,932.20           |
| 3884 Calls              | 23.45         | (2005-2006)        | \$ 91,079.80           |
| 3884 Calls              | 26.06         | (2006-2007)        | \$101,217.04           |

Radio (Fire-Orange)

|            |      |  |              |
|------------|------|--|--------------|
| 3884 Calls | 5.00 |  | \$ 19,420.00 |
|------------|------|--|--------------|

|   |               |
|---|---------------|
| Estimated total cost (using last years call data) | \$ 210,910.00 |
| Estimated total cost (2005-2006)                  | \$ 242,890.00 |
| Estimated total cost (2006-2007)                  | \$ 264,292.00 |

Courtesy Of:

Michael Parker- Paramedic  
President and Chief Operations Officer  
Priority One Medical Transport Inc.

**REVISED TOTALS REFLECTING SIX (6%) ANNUAL CALL VOLUME INCREASE**

**LODI FIRE DEPARTMENT COSTS:**

| <u>Dispatched Calls</u> | <u>Amount</u> | <u>Fiscal Year</u> | <u>Estimated Total</u> |
|-------------------------|---------------|--------------------|------------------------|
| 4575 Calls              | 19.55         | (2004-2005)        | \$ 89,441.25           |
| 4850 Calls              | 23.45         | (2005-2006)        | \$113,732.50           |
| 5141 Calls              | 26.06         | (2006-2007)        | \$133,974.46           |

**Radio (Fire-Orange)**

|            |      |                   |              |
|------------|------|-------------------|--------------|
| 4316 Calls | 3.00 | \$ 3.00 or \$5.00 | \$ 12,948.00 |
| 4316 Calls | 5.00 | (Not Both )       | \$ 21,580.00 |

**T-1 Cost Stockton Fire to Lodi Fire**

|   |             |
|---|-------------|
| Monthly Cost of T-1 \$ 800.00 (Approximate) | \$ 9,600.00 |
|---|-------------|

**AMR AND PRIORITY ONE COSTS:**

| <u>Dispatched Calls</u> | <u>Amount</u> | <u>Fiscal Year</u> | <u>Estimated Total</u> |
|-------------------------|---------------|--------------------|------------------------|
| 4118 Calls              | 19.55         | (2004-2005)        | \$ 80,506.90           |
| 4365 Calls              | 23.45         | (2005-2006)        | \$ 102,359.25          |
| 4627 Calls              | 26.06         | (2006-2007)        | \$ 120,579.62          |

**Radio (Fire-Orange)**

|            |      |             |
|------------|------|-------------|
| 4118 Calls | 5.00 | \$ 20590.00 |
|------------|------|-------------|

|  |               |
|--|---------------|
| Estimated total cost (using 6% call volume increase)** | \$ 220,548.15 |
| Estimated total cost (2005-2006)                       | \$ 266,691.75 |
| Estimated total cost (2006-2007)                       | \$ 305,154.08 |

\*\* Daily Cost to Start is \$ 604.24

Courtesy Of:

Michael Parker- Paramedic  
President and Chief Operations Officer  
Priority One Medical Transport Inc.

## **EQUIPMENT COSTS TO CONVERT**

### **CAD DISPATCH SYSTEM:**

Currently Lodi Police Department is using Data 911 for their CAD (Computer Aided Dispatch) system. Data 911 is headquarters in the City of Alameda California. The current CAD system has all of the modules required to commence dispatch of both Police, Fire and EMS.

Priority One Medical Transport interviewed several software companies in expectation that Priority One Medical would finance a CAD system for agencies interested in creating a new county dispatch center.

During the interviews with DATA 911 it was determined that city of Lodi was a existing customer. DATA 911 is the same company Priority One Medical has chosen to be their software provider should a conversion be needed.

### **RADIO DISPATCH CONSOLE SYSTEM:**

Lodi Police Department currently operates a State of the Art Radio Communications System. The additional add-on of the additional Fire and EMS Channel should be converted with minimal costs since the infrastructure is already in existence.

### **RADIO FREQUENCY FOR DISPATCH:**

City of Lodi currently hold an FCC licence for an existing Fire Dispatch Frequency. The frequency is currently in the Fire Trucks and Private Ambulances operated by Priority One Medical Transport.

### **EMPLOYEE TRAINING/ EMPLOYEE LEASING:**

Priority One Medical Transport currently has trained Emergency Medical Dispatchers here in Lodi. These dispatchers are Nationally Accredited and have also enrolled in an Nationally Accredited Fire Dispatching Course. Priority One Medical Transport can supply the required training and employees for the immediate implementation of the City Dispatch System. Should the City choose to train and supply the employees from their existing employee pool, Priority One Medical Transport will assist in any support training required to operate the center.

### **ADVANTAGE TO DISPATCHING IN LODI:**

The city of Lodi Police Department is the primary P.S.A.P. meaning all 911 calls in the city limits (excluding cell phones) are routed to Lodi Police Department. Once the call is determined to have a Fire or Medical component to the call the call is then transferred to Stockton Fire Department.

The time that it takes to take a screen the call and determine the call has a Fire/Medical component and then adding on the other call center (Stockton Fire) can take vital seconds call interrogation.

Having a multi-agency dispatch center here in Lodi cuts the call time both in call transfer and the amount of time it takes Stockton Fire to dispatch the call. Since all stations are on the old Two-Tone alerting call time can be extensive (see attached call records).

The City already has DATA 911 system. This system allows for Rip-and-Run notification which is something Lodi Fire lacks currently. This feature may be a additional cost for the equipment but the time it will save in responding and dispatching the calls is well supportive of the minimal costs.

Another excellent feature is there is no call transfer. The call is maintained in the Lodi Dispatch Center. 911 calls can only be transferred one (1) time. Since Police, Fire and EMS can be in the same center (doesn't have to be the same room) the call is not considered a transfer.

### **DISADVANTAGES OF STAYING AT STOCKTON FIRE:**

1. The center is not State-of-Art and lacks Intelligent 911 work stations.
2. The Base rate is just an estimate of the fee that will be charged. The final fee has not been determined and is rated dependant based on total call volume in the center divided by cost. (See agreement item 1.c)
3. City of Stockton is supporting their own ambulance operations on other agency fees. The Stockton Fire Department refuses to count their ambulance responses on a one-for-one basis. This cost is \$ 342,000.00 .
4. SUBSTANTIAL HIDDEN COSTS should the city want additional services such as rip-and-run, county require G.P.S./A.V.L (See agreement 3.e)
5. Agreement has a 1 year cancellation- When costs increase your stuck there for a year. (See agreement 5.a)



CFS Number: 041704-134  
Inc. Address: E OAK ST AND S SACRAMENTO ST  
Time Received: 16:38:01  
Primary Unit: T2051  
Incident Code: RMT4  
M114

DISP 16:39:14  
EN\_ROUTE 16:39:58  
ON\_SCENE 16:41:50  
ENR\_HOSP 16:46:45  
ARR\_HOSP 16:52:10  
AVAIL\_RADIO 16:57:43  
DISP 16:39:14  
EN\_ROUTE 16:40:28  
ON\_SCENE 16:41:53  
AVAIL\_RADIO 16:43:42

T2051

DR Number: 920401248 Agency: LODI FIRE  
DR Number: 704007989 Agency: STOCKTON MEDICS

1:57 filed  
4-21-04

CFS Number: 041604-61  
Inc. Address: N HUTCHINS ST  
Time Received: 08:50:31  
Primary Unit: T2051  
Incident Code: RMT4  
M114

DISP 08:57:11  
EN\_ROUTE 08:59:06  
ON\_SCENE 09:02:29  
AVAIL\_RADIO 09:19:43  
DISP 08:57:11  
EN\_ROUTE 08:59:06  
ON\_SCENE 09:02:34  
AVAIL\_RADIO 09:11:24

T2051

DR Number: 920401233 Agency: LODI FIRE  
DR Number: 704007898 Agency: STOCKTON MEDICS

over  
8 1/2 minutes

CFS Number: 041604-7  
Inc. Address: MCCOY CT  
Time Received: 00:37:30  
Primary Unit: E2033  
Incident Code: RMT4  
E2033

DISP 00:38:50  
EN\_ROUTE 00:41:00  
ON\_SCENE 00:44:21  
AVAIL\_RADIO 00:52:41  
DISP 00:38:50  
EN\_ROUTE 00:39:58  
ON\_SCENE 00:44:44  
ENR\_HOSP 00:57:47  
ARR\_HOSP 01:03:21  
AVAIL\_RADIO 01:07:37

M114

DR Number: 920401229 Agency: LODI FIRE  
DR Number: 704007883 Agency: STOCKTON MEDICS

2:28

CFS Number: 041504-113  
Inc. Address: LOUIE AV  
Time Received: 12:40:57  
Primary Unit: T2051  
Incident Code: RT2  
M114

DISP 12:41:52  
EN\_ROUTE 12:42:55  
ON\_SCENE 12:47:39  
ENR\_HOSP 13:05:50  
ARR\_HOSP 13:37:54  
AVAIL\_RADIO 14:23:59  
DISP 12:41:52  
EN\_ROUTE 12:43:19

T2051

1:58

CFS Number: 041204-59

Inc. Address: S SACRAMENTO ST

Time Received: 09:54:01

Primary Unit: T2051

Incident Code: RMT4

M114

|             |          |
|-------------|----------|
| DISP        | 09:55:19 |
| EN_ROUTE    | 09:56:47 |
| ON_SCENE    | 09:59:39 |
| ENR_HOSP    | 10:13:59 |
| ARR_HOSP    | 10:20:18 |
| AVAIL_RADIO | 10:38:06 |
| DISP        | 09:55:18 |
| EN_ROUTE    | 09:56:46 |
| ON_SCENE    | 09:58:57 |
| AVAIL_RADIO | 10:07:07 |

T2051

2:46

CFS Number: 041304-183

Inc. Address: ALMOND DR

Time Received: 18:10:21

Primary Unit: E2032

Incident Code: RMT4

E2032

|             |          |
|-------------|----------|
| DISP        | 18:11:32 |
| EN_ROUTE    | 18:12:53 |
| ON_SCENE    | 18:16:15 |
| AVAIL_RADIO | 18:33:45 |
| DISP        | 18:11:32 |
| EN_ROUTE    | 18:12:35 |
| ON_SCENE    | 18:15:01 |
| ENR_HOSP    | 18:35:39 |
| ARR_HOSP    | 18:43:24 |
| AVAIL_RADIO | 18:51:42 |

M104

2:14

CFS Number: 041404-106

Inc. Address: LOUIE AV

Time Received: 11:24:59

Primary Unit: T2051

Incident Code: RMT4

M114

|             |          |
|-------------|----------|
| DISP        | 11:26:05 |
| EN_ROUTE    | 11:26:56 |
| ON_SCENE    | 11:29:40 |
| ENR_HOSP    | 11:51:45 |
| ARR_HOSP    | 12:10:30 |
| AVAIL_RADIO | 12:42:25 |
| DISP        | 11:26:04 |
| EN_ROUTE    | 11:27:13 |
| ON_SCENE    | 11:29:17 |
| AVAIL_RADIO | 11:41:02 |

T2051

1:58

Time Received: 19:28:51

Primary Unit: E2032

Incident Code: RMT4

E2032

|             |          |
|-------------|----------|
| DISP        | 19:29:26 |
| EN_ROUTE    | 19:31:08 |
| ON_SCENE    | 19:35:01 |
| AVAIL_RADIO | 19:36:53 |
| DISP        | 19:29:27 |
| EN_ROUTE    | 19:30:44 |
| ON_SCENE    | 19:33:58 |
| ENR_HOSP    | 19:46:11 |
| ARR_HOSP    | 20:02:03 |
| AVAIL_RADIO | 21:05:17 |

M104

1:49

DR Number: 920401228 Agency: LODI FIRE

DR Number: 704007864 Agency: STOCKTON MEDICS